

Year of Faith Monthly Networking Bible Study

May 21st, 2013



Diana Faust is the Executive Director of Franciscan Outreach, which operates two overnight shelters with a combined total of 322 beds year-round, two interim housing programs, a soup kitchen, and a daytime drop in center. All sites have case managers who help homeless individuals do whatever it takes to build a better life.

Diana began her career as a lawyer here in the Loop, having practiced for 10 years in transaction and corporate law. In a search for more spiritually fulfilling work, she switched to the non-profit arena. She started with Franciscan Outreach in 1997 as their first full time Director of Development.

Five years ago, Diana was entrusted with the role of Executive Director. As a secular member of the Franciscan family, Diana helps keep the organization focused on its tradition of respect for all persons as beloved children of God, no matter their state in life.

During her time at Franciscan Outreach, the organization's programs have expanded such that the budget has increased \$450,000 to \$2 million. It remains a very efficient organization, with 12 full time volunteers and a thousand or more part time volunteers. It enjoys a diversified funding base, with approximately 25% government funding and the balance from foundations, businesses, churches and individuals. Growing in a sustainable manner and developing a consistent funding base are the greatest challenges facing Franciscan Outreach at the moment.

Check out all of the wonderful services of the Franciscan Outreach at www.franoutreach.org!

A dining room and supportive services at the Marquard Center

- ~ full supper with main course and side dishes
- ~ showers
- ~ free drop-off laundry service
- ~ visits by health care workers
- ~ on-site one-on-one case management
- ~ located a few miles NW of downtown Chicago

Case Management Program, where trained case managers help our guests

- ~ set goals & establish priorities
- ~ find and access housing & social services
- ~ deal with multiple issues
- ~ build a better life
- ~ Offices at the shelter, soup kitchen, and St. Peter's Church in the Loop

Our two interim housing programs:

Streets to Home -

- ~ vouchers for 43 units of supportive housing
- ~ funds for four case managers who provide general case management services, place homeless individuals into housing, and provide supportive services so that those in housing don't return to the streets.
- ~ primarily funded by the City of Chicago

The Interim Housing program at Franciscan House

- ~ 16 participants (included in the total of 252 participants) who have 24 hour access to the shelter
- ~ goal is to move to permanent housing in 120 days
- ~ life skills classes, motivational meetings, opportunities for job training, skill building through volunteering
- ~ intensive case management